



Learn-to-Skate Refund Policy

You agree to the following conditions once your registration has been completed:

A program refund, per skater, per program, less a \$25.00 processing fee and the Skate Canada Fee, will be issued up until two weeks before the first scheduled class. This is reduced to \$15 if we can fill your spot from a waitlist. After that date, refunds will only be issued for medical reasons, upon receipt of a Medical Doctor's note, on a pro-rated basis (using the date on the medical doctor's note or the accident report form) except the Skate Canada fee, which is non-refundable.

Parent & Tot and Pre-CanSkate: Skaters who withdraw prior to the commencement of the FOURTH (4th) class of each season will be refunded \$60.00. Refunds will not be issued after the commencement of the fourth (4th) class.

Be aware that there is **NO Make-Up Policy** for programs cancelled due to inclement weather, city ice deletions where relocating the program is not possible or any other unforeseen circumstances for which the KWSC cannot be held responsible.

All inquiries must be submitted to the KWSC Office by written request