



## **STAR Refund Policy 2017**

Cancellation of session or program days, in full or in part, is non-refundable once registration has been processed and the season is less than 15 days from starting. Prior to 15 days before start of the season only program fees, fundraising and Skate Canada fees can be returned, NOT base fees. In the case of a KWSC approved non-retroactive medical withdrawal, program credits or refunds for medical reasons will be issued upon receipt of a Medical Doctor's note, on a pro-rated basis taking into account the date on the medical note or an accident report form. Letter must be provided to the office on the first day of the injury and a letter for returning back from the doctor for the last day. Any proration applied takes effect after a 2 week waiting period and applies to program fees only.